



WHAT HAPPENED TO MY OLD **30-DAY PASS**?

99% OF OUR CLIENTS AGREED TO USE OUR AWESOME VIRTUAL PSF THROUGH THE END DATE OF THEIR EXISTING 30-DAY PASS UPON OUR CLOSURE ON MARCH 16TH. IF YOU ARE ONE OF THE FEW CLIENTS WHO DID NOT ACCESS VIRTUAL PSF, YOUR PASS RESUMES JUNE 26TH AND YOU CAN BEGIN USING IT THEN.

WHAT HAPPENED TO MY OLD **CLASS CREDITS**?

IF YOU HAD CLASS CREDITS IN YOUR ACCOUNT UPON OUR CLOSURE ON MARCH 16TH, YOUR EXPIRATION DATE HAS BEEN EXTENDED BY 102 DAYS - THE LENGTH OF OUR CLOSURE.

WHAT ARE YOUR **CLASS CAPACITIES**?

IT DEPENDS ON THE CLASS AND SPACE NEEDED. ALL CLASS SESSIONS WILL BE SOCIALLY DISTANCED. CYCLING WILL BE LIMITED TO NO MORE THAN 10 CLIENTS AND STUDIO CLASSES WILL INITIALLY RANGE BETWEEN 10-20 CLIENTS, AGAIN SOCIALLY DISTANCED BASED ON THE FORMAT & RECOMMENDED GUIDELINES..

HOW DOES THE **WAITLIST** WORK?

BECAUSE OF OUR CAPACITY LIMITATIONS DUE TO SOCIAL DISTANCING, WE EXPECT WAITLIST FOR CERTAIN CLASSES. IF YOU TRY TO REGISTER FOR A CLASS AND THE CLASS IS FULL, THEN YOU WILL BE GIVEN THE OPTION TO JOIN THE WAITLIST. TO GET ON A WAITLIST, YOU MUST HAVE A CLASS CREDIT IN YOUR ACCOUNT. IF YOU DO NOT GET INTO THE CLASS, YOU CAN THEN USE THAT CREDIT FOR A FUTURE WORKOUT - WE DO NOT REFUND. ONLY SIGN UP FOR THE WAITLIST IF YOU PLAN ON BEING ABLE TO TAKE THE CLASS AS IT SHOULD BE VIEWED EQUAL TO MAKING A RESERVATION. WE AUTOMATICALLY ADD PEOPLE FROM THE WAITLIST ONCE A CLASS SPOT OPENS UP TO 2 HOURS BEFORE THE CLASS START TIME AND AT ANY TIME OF THE DAY OR NIGHT. YOU CAN CHECK YOUR WAITLIST STATUS BY VISITING YOUR ACCOUNT.

WILL YOU STILL OFFER THE SAME **30-DAY PASSES**?

AT THIS TIME, IN FAIRNESS TO THE CONSUMER, WE WILL NO LONGER OFFER THE SAME 30-DAY PASSES BECAUSE OF OUR LIMITED CAPACITY. WE HOPE TO BRING THEM BACK AS SOON AS POSSIBLE. WE WILL HOWEVER OFFER A SPECIAL TIER OF OUR VIRTUAL PSF SUBSCRIPTION THAT INCLUDES A LIMITED NUMBER OF IN-STUDIO WORKOUTS.

WHAT **CLASS PACKAGES** WILL YOU OFFER?

YOU WILL BE ABLE TO PURCHASE A SINGLE SESSION/WORKOUT OR PACKAGES OF 5 OR 10 WORKOUTS. ALL CLASSES PURCHASED AFTER 6/22/20 EXPIRE WITHIN 3 MONTHS OF PURCHASE.

DO YOU STILL PARTNER WITH **CLASSPASS**?

UNTIL WE ARE FULLY RE-OPENED AND CAN BETTER GAUGE OUR ABILITY TO SERVICE OUR FULL PSF CLIENTS, WE WILL NOT BE USING CLASSPASS.



DO YOU OFFER **REFUNDS**?

PER OUR PURCHASE POLICY, WE DO NOT OFFER ANY REFUNDS FOR ANY REASON. YOU CAN HOWEVER TRANSFER YOUR CLASS CREDITS TO A FRIEND IF YOU'D LIKE - EMAIL US AT INFO@POWERSCULPTFITNESS.COM TO ARRANGE.

DO YOU STILL OFFER A **FREE TRIAL**?

AT THIS TIME WE DO NOT OFFER ANY FREE TRIAL CLASSES.

WHEN IS THE **DAILY SCHEDULE** RELEASED?

CLASS REGISTRATION WILL OPEN UP 1-DAY BEFORE.

WILL YOU STILL OFFER **VIRTUAL PSF**?

YES.

HOW CAN I DO BOTH **IN-PERSON & VIRTUAL PSF**?

WE WILL HAVE A TIER OF VIRTUAL PASSES THAT ALLOWS FOR A SPECIFIC NUMBER OF STUDIO CLASSES TO USE DURING THE DURATION OF YOUR VIRTUAL PSF SUBSCRIPTION.

WHY IS YOUR STUDIO SCHEDULE **DAY-TO-DAY**?

THIS IS AN UNEXPECTED SITUATION AND GIVEN THE FLUID CONDITIONS, WE WILL BEGIN WITH DAILY SCHEDULING TO HOPEFULLY AVOID HAVING TO CHANGE OR CANCEL ANY CLASS SESSIONS. OUR SCHEDULES CAN ALWAYS BE FOUND ON OUR APP, WEBSITE AND SOCIAL MEDIA @POWERSCULPTFITNESS

HOW DO I **SIGN-UP** FOR IN-PERSON WORKOUTS?

YOU CAN SIGN-UP VIA OUR POWER SCULPT FITNESS APP OR AT POWERSCULPTFITNESS.COM

WILL YOU STILL OFFER **OUTDOOR WORKOUTS**?

WE PLAN TO STILL OFFER PERIODIC OUTDOOR WORKOUTS.

WHY ARE ALL OF YOUR CLASSES **30 MINUTES**?

WE BELIEVE THAT BY TEMPORARILY OFFERING ONLY 30-MINUTE SESSIONS, WE CAN ACCOMMODATE MORE CLIENTS AND BETTER ADJUST TO OUR NEW SAFETY PROTOCOLS. OUR 30-MINUTE CLASSES ARE **TOUGH!** ...BUT WE DO PLAN TO DIVERSIFY OUR PROGRAMMING AS SOON AS POSSIBLE.

WILL YOU **LIVESTREAM** IN A STUDIO CLASS THAT I AM IN?

POSSIBLY. THIS IS INCLUDED IN OUR NEW WAIVER. WE CANNOT PROMISE YOU WILL NOT BE VISIBLE DURING A LIVESTREAM BUT THE INSTRUCTOR WILL ALWAYS TAKE UP THE VAST MAJORITY OF THE FRAME.

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MUST BE PRE-REGISTERED - NO WALK-INS ALLOWED

SIGN-UP AHEAD OF TIME IS REQUIRED! WE CANNOT ACCOMMODATE WALK-INS TO ANY CLASS.

BRING A FULL WATER BOTTLE

DUE TO SAFETY GUIDELINES, WE TEMPORARILY DO NOT HAVE WATER DISPENSERS SO COME PREPARED!

COME PREPARED

SORRY, BUT WE NO LONGER HAVE EAR PLUGS, HAIR TIES, MINTS, ETC. - BRING YOUR NECESSITIES KNOWING OUR CLASSES ARE LOUD, FUN & SWEATY!

REQUIRED WAIVER

OUR UPDATED COVID & LIVESTREAM WAIVER MUST BE SIGNED BEFORE WE WILL ALLOW YOU TO TAKE A CLASS. THE WAIVER LINK WAS SENT TO YOU IN YOUR CLASS CONFIRMATION AND WE HAVE A SCANNABLE QR CODE POSTED AROUND THE STUDIO IF YOU NEED TO LAST MINUTE SIGN IT. FOR NOW, YOU ONLY NEED TO SIGN IT **ONCE**.

PERSONAL EQUIPMENT

FEEL FREE TO BRING YOUR OWN MAT AND ANY OTHER EQUIPMENT YOU HAVE THAT MAKES YOU FEEL MORE COMFORTABLE TAKING CLASS. WE HAVE EVERYTHING YOU NEED - AND IT'S ALL CLEAN AND READY TO GO - BUT YOU ARE MORE THAN WELCOME TO BRING YOUR OWN!

ARRIVE ON-TIME...BUT NOT EARLY

IF YOU ARRIVE EARLIER THAN YOUR CLASS START TIME, DO NOT BE SURPRISED TO FIND THE DOOR LOCKED. WE CANNOT HAVE PEOPLE WAITING IN EITHER LOBBY. PLEASE WAIT IN YOUR CAR OR PLAN FOR THE OUTDOOR ENVIRONMENT IF YOU ARE EARLY.

NO STORAGE

WE WILL NOT HAVE CUBBIES OR LOCKERS TO UTILIZE FOR STORAGE SO...LEAVE IT AT HOME! PLEASE ONLY BRING THE BARE MINIMUM - WATER BOTTLE, KEYS, PHONE, ETC. AND BRING IT WITH YOU INTO THE STUDIO - YOU MAY NOT LEAVE ANYTHING IN THE LOBBIES.

SANITIZE YOURSELF

WE HAVE 3 SANITIZING STATIONS IN EACH LOBBY - PLEASE USE SANITIZER UPON ENTERING EITHER STUDIO AND AGAIN UPON EXITING.

CONTACTLESS CHECK-IN

YOU DO NOT NEED TO STOP AT THE DESKS FOR ANY REASON! CHECK IN WITH YOUR MASKED INSTRUCTOR. HE/SHE WILL EXPLAIN WHERE TO GO.

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TEMPERATURE WILL BE TAKEN

UPON ENTERING CLASS, YOUR INSTRUCTOR WILL TAKE YOUR TEMPERATURE WITH OUR CONTACTLESS THERMOMETER. IF YOU ARE 100F OR OVER, YOU WILL NOT BE ALLOWED IN CLASS.

MUST WEAR A MASK OUTSIDE OF YOUR WORKOUT SPACE

WE REQUIRE MASKS WITHIN BOTH LOBBIES, HALLWAY, BATHROOMS, LOCKER ROOM, ETC. - IF YOU NEED TO LEAVE CLASS TO GO TO THE BATHROOM, WEAR YOUR MASK! OUR WORKOUTS ARE NOW SOCIALLY DISTANCED BUT YOU ARE OF COURSE MORE THAN WELCOME TO WEAR A MASK DURING YOUR WORKOUT IF YOU WOULD LIKE.

KEEP YOUR DISTANCE

PLEASE KEEP WITHIN 6 FEET OF ANYONE DURING CLASS, IN OUR LOBBIES/LOCKERROOM/HALLWAY, ESPECIALLY BEFORE AND AFTER YOUR WORKOUT.

NO GUESTS PLEASE

NO ONE IS ALLOWED TO BE IN OUR LOBBIES, LOCKER ROOM, ETC. EXCEPT WHEN ENTERING AND EXITING - LEAVE FRIENDS, KIDS, ETC. AT HOME - THEY CANNOT STAY.

SORRY KIDDOS...NO CHILDCARE

WE TEMPORARILY WILL NOT HAVE CHILDCARE TO REDUCE THE AMOUNT OF CONTACT AND PEOPLE INSIDE OUR BUILDING. WHEN WE RESUME CHILDCARE, ANY UNUSED CHILDCARE CREDITS WILL BE ACCESSIBLE.

WE LOVE YOU, BUT PLEASE LEAVE IMMEDIATELY AFTER CLASS

WE DO LOVE YOU...BUT YOU MUST EXIT THE BUILDING RIGHT AFTER CLASS. PLEASE DO NOT CHANGE, GATHER, ETC. - WE WOULD HATE TO ACTUALLY KICK YOU OUT!

CONTACT US (VIRTUALLY) ANY TIME

FOR YOUR SAFETY, WE HAVE GREATLY REDUCED THE AMOUNT OF PEOPLE COMING IN AND OUT OUR BUILDING. ALL CLASS PURCHASES CAN BE DONE VIA THE PSF APP OR OUR WEBSITE. IF YOU DO NEED TO SPEAK WITH SOMEONE DIRECTLY AND YOUR INSTRUCTOR IS BUSY, PLEASE SCAN THE **CONTACT US** QR CODE IN EITHER LOBBY TO QUICKLY PULL UP OUR EMAIL INFO@POWERSCULPTFITNESS.COM - WE WILL GET BACK TO YOU AS SOON AS WE CAN!

we are ready for you!

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DEEP CLEANED & SANITIZED

WE HAVE SPENT THE LAST 102 DAYS CLEANING OUT, DEEP CLEANING AND SANITIZING PSF! WE HAVE AN ENHANCED SANITATION & CLEANING SCHEDULE PUT IN PLACE.

VENTILATION

ALONG WITH DEEP-CLEANING OF OUR IR DUCTS, NEW VENTILATION GRATES AND STUDIO AIR PURIFIERS, WE ALSO UTILIZE OUR EXTRACTION AND EXHAUST SYSTEM (SO IF YOU HEAR A LOUD NOISE, KNOW THAT IS A GOOD THING!)

AIR PURIFIERS & DEHUMIDIFIERS

FOLLOWING OUR AIR DUCT DEEP CLEAN, WE HAVE PLACED 2 DEHUMIDIFIERS AND AN AIR PURIFIER IN EACH STUDIO.

SANITIZING STATIONS

THERE ARE 3 OPPORTUNITIES FOR SANITIZER IN EACH LOBBY.

TOUCHLESS SOAP DISPENSERS

WE HAVE INSTALLED TOUCHLESS SOAP DISPENSERS IN EACH BATHROOM.

RECONFIGURED LOBBIES & LOCKER ROOM

WE HAVE ELIMINATED MOST SEATING, INDICATED WHERE SEATING IS NOT ALLOWED DUE TO SOCIAL DISTANCING, BLOCKED OFF USE OF LOCKERS & CUBBIES DUE TO SHARED SURFACE & HAVE INSTALLED 'SNEEZE-GUARDS' AT BOTH DESKS.

FOLLOWING ALL GUIDELINES

WE ARE KEEPING IN CONSTANT CONTACT WITH THE EVER-CHANGING STATE AND CITY GUIDELINES AS WE GRADUALLY OPEN UP SOME OF OUR INDOOR CLASSES.

TRAINED INSTRUCTORS

ANY INSTRUCTOR COMING BACK TO TEACH WILL COMPLETE A MANDATORY PROCEDURES, GUIDELINES & SANITATION TRAINING.

we are ready for you!

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LIMITED BUILDING CAPACITY

IN ADDITION TO A DRAMATIC REDUCTION IN CLASS CAPACITY, WE HAVE ALSO TEMPORARILY ELIMINATED CHILDCARE, MOST FRONT DESK PERSONNEL AND LIMITED THE AMOUNT OF RETURNING INSTRUCTORS.

EQUIPMENT ROTATIONS

WE HAVE GROUPED COMMONLY USED EQUIPMENT SO THAT BACK-TOBACK CLASSES ARE NEVER IMMEDIATELY USING THE SAME EQUIPMENT, ALLOWING US TO TRIPLE-SANITIZE.

FORMAT CHANGES

FOR THE TIME BEING, WE NO LONGER HAVE ANY FORMATS WHERE THERE IS SHARED EQUIPMENT OR SPACE (I.E. NO CIRCUITS, BATTLE ROPES, 2+ PEOPLE ON A BOXING BAG, ETC.)

VIRTUAL & OUTDOOR OPTIONS

FOR THOSE THAT CANNOT GET INTO THEIR DESIRED AMOUNT OF STUDIO/CYCLE SESSIONS, OR WANT TO LIMIT IN PERSON INDOOR CONTACT, WE WILL HAVE VIRTUAL AND OUTDOOR OPTIONS AVAILABLE TO SUPPLEMENT IF YOU SO DESIRE.

STRONG COMMITMENT TO THE PSF COMMUNITY

OUR VIRTUAL PSF COMMUNITY IS READY TO MERGE WITH OUR EXISTING PSFERS MAKE THIS THE ABSOLUTE **STRONGEST** GROUP OF ROCKSTARS EVER! EXPECT OUR FAMOUS STUDIO CHALLENGES TO CONTINUE, AS THEY HAVE BEEN, VIA VIRTUAL PSF, AND GET READY TO MAKE THAT COMEBACK!

DID WE MENTION...FREQUENT CLEANING

WE SANITIZE BEFORE EACH CLASS, AFTER EACH CLASS PLUS PROVIDE YOU WITH GYM WIPES AND SANITIZER FOR EXTRA CLEANING. AT THE END OF EACH ROUND OF CLASSES WE AGAIN GO OVER TOUCH POINTS TO MAKE SURE WE COVER IT ALL!

most importantly, please understand...

THIS IS A GRADUAL RE-OPENING

THIS IS AN UNPRECEDENTED SITUATION AND SAFETY IS OUR #1 PRIORITY. WE WILL NOT IMMEDIATELY HAVE A ROBUST SCHEDULE AS WE DID BEFORE. YOU WILL SEE OVER THE NEXT SEVERAL WEEKS, A COUPLE OF CLASSES OFFERED A DAY, SOME DAYS IN BETWEEN WITHOUT IN-PERSON WORKOUTS FOR CLEANING AND RE-ADJUSTING AS NEEDED. AGAIN, SAFETY IS OUR #1 PRIORITY AND THIS IS OUR NEW REALITY. WE ARE DOING OUR BEST & CAN'T WAIT TO **BE BACK!**